

Christmas Newsletter 2023

Happy Christmas to you all! Another year has gone by as quick as a flash and it's nearly time for a wee break over the holiday season. The business is doing well and we continue to enjoy serving you, our lovely clients and seeing you over the years. As always, we truly appreciate your loyalty and we aim to do the very best for you every day. It's what gets us up and out the door every work day 😊.

News and thanks

We are excited that next May will be our 10th birthday. Time has flown and we are proud to have been in business for that long and survived and thrived. We plan to celebrate in style!

As we are locally owned and operated, we continue to strive to give you excellent service and reasons to come back to see us over the years. Please let us know if there is something we can do to better to improve our service. It really is important to us 😊. Many thanks also to those clients who have referred others to us. It means a lot and shows your satisfaction with, and support for, our clinic.



One of the benefits of being a locally owned and independently operated business (i.e. not being owned by a manufacturer) is that you get a huge range of technology to choose from and we are truly free to fit you with the most suitable technology to meet your particular individual needs and budget. Don't forget, hearing aid subsidies and ACC funding are available every six years, so if it's time to update your hearing aids, it's a great time to take advantage of these to assist the funding of your hearing aids. Audiologists are now able to lodge ACC claims directly for gradual occupational noise induced hearing loss, a process that you used to have to visit your GP for.

Technology update

Rechargeable technology continues to be very popular (where you charge the hearing aids themselves in a charger overnight and don't need to change hearing aid batteries). Some of these chargers also double as drying systems for your hearing devices. Hearing aids that use disposable batteries are also still widely available, however, as rechargeable aids are not suitable for everyone.



There has also been an interest in hearing aids that go 'in the ear' (rather than behind the ear) that are rechargeable. These are becoming increasingly available, but do not come in the very smallest sizes, and are convenient for some people who have had 'issues' with their hearing aids and glasses/masks etc behind their ears. As always, there are always pros and cons to each of the different models.



Closure over the Christmas break

The clinic will be closing at 12 noon on Friday 22nd December 2023 and will be reopening on Tuesday 9th of January 2024 at 9am. The clinic will be open from 9-3 for that week with normal hours resuming from Monday 15th January 2024. Please ensure you have enough batteries, wax guards etc, to get you through the Christmas break. We are happy to post/courier supplies if you can't get in to the clinic or are more comfortable having your supplies posted.



As always, we truly appreciate your support over the past year. We wish you and your loved ones a happy and safe holiday season and look forward to being of service to you in 2024. Kind regards, Carolyn & Jo